



Orientation Facilitator

The Organization

Shelter Movers is a national, volunteer-powered charitable organization providing moving and storage services at no cost to individuals and families fleeing abuse. We collaborate with local businesses and community agencies to support people, primarily women and children, as they transition to a life free of violence. Every year, in collaboration with community partners, our volunteer teams contribute over 31,000 hours to support people transitioning to lives free of violence and abuse.

Volunteering at Shelter Movers means contributing to a mission that will make a meaningful impact on families experiencing abuse and supporting survivors as they transition to a life free of violence. It also means playing a tangible role in breaking the cycle of gender-based violence in Canada. We are growing and looking to add caring, compassionate, and dependable people to our team.

The Role

The Orientation Facilitator will have an integral role in the volunteer recruitment process. In teams of two, Facilitators are responsible for leading and presenting the Shelter Mover's Trauma-Informed Care Orientation session to volunteers completing the onboarding process.

Responsibilities and Accountabilities

- Train and engage volunteer applicants by leading 1-2 Trauma-Informed Care Orientation sessions per month
- Gather and share knowledge on critical concepts of Violence Against Women and the procedures, values and impact of Shelter Movers
- Have regular check-ins with the Orientation Supervisor/ Volunteer Services Manager
- Coordinate with other Facilitators and the Volunteer Services team
- Review the Trauma-Informed Care Orientation for any content changes in advance of each presentation



Skills and Qualifications

- Strong ability to work as part of a team
- Comfortable leading and facilitating virtual orientation sessions
- Familiarity in navigating Zoom as a host/ presenter
- Experience with public speaking
- Excellent verbal and written communication skills
- Excellent interpersonal skills
- Comfortable identifying and responding to different group dynamics
- Patience, empathy, emotional intelligence, active listening skills, and ability to handle difficult conversations
- Awareness of appropriate boundaries, compassion fatigue, and self-care
- Experience working with individuals from diverse backgrounds
- Ability to apply an anti-oppressive lens to individuals
- Tact, discretion, high maturity level and good judgment
- Reliable work habits
- Strong organizational skills
- Ability to protect client and volunteer confidentiality
- A long-term interest in the Gender Based Violence Sector (GBV), and Volunteer Management/Non-Profit Management an asset

Other Requirements

Shelter Movers volunteers must be at least 18 years of age, complete an interview process, sign a confidentiality agreement, complete a criminal record check, and attend a Trauma-Informed Care Orientation session.

Impact

- You will be one of the first team members that applicants meet on their journey to becoming a Shelter Movers volunteer
- You'll have the opportunity to make a positive impact helping women and families transition away from violence and abuse.



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- You'll gain experience in Trauma-Informed facilitation and training delivery, with additional coaching and support.
 - You'll receive training in preparation for your role, and have access to ongoing training opportunities to advance you in your volunteer position and other related areas (ex: Gender-Based Violence sector)
 - You'll work with a great team of passionate volunteers and supporters.

Role Details

- 4-7 hours/month ongoing
- This is an unpaid volunteer position
- Co-facilitate 1-2 orientation sessions per month
- Present orientation material to new volunteers and prepare them to execute moves through a Trauma-Informed lens
- Orientation sessions are approximately 2 hours in length and require 15 minutes before and after to prepare and debrief from the session

To Apply

- Email your resume and interest to the Local Volunteer Services Team
- Shelter Movers volunteers must be at least 18 years of age, complete an interview process, sign a Volunteer Agreement, obtain a Criminal Record Check, and attend a Shelter Movers Orientation session.

Note that the successful candidate will be subject to completion of a criminal background check.

Equal Opportunity Statement

Shelter Movers is an equal volunteer opportunity charity. We welcome applicants from all backgrounds without regard to age, color, race, sex, religion or belief, national or ethnic origin, sexual orientation, gender identity or expression, marital status, family or parental status, genetic characteristics, physical or mental disability.

We provide employment accommodation in accordance with provincial legislation. To request reasonable accommodation, contact nationalvolunteerservices@sheltermovers.com